

# Groupe Renault Customer Specific Requirements for Suppliers (Tier<sub>n</sub>)

## Global Supplier Manual - Appendix I

extracted from Groupe Renault CSR for IATF 16949:2016 – 17 December 2020  
<https://www.iatfglobaloversight.org/oem-requirements/customer-specific-requirements/>

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**1 Scope of this document**

The scope of this document is to ensure compliance to customer requirement by sub-suppliers of SMP Automotive who are supplying for any Renault project. This document is listing requirements for these suppliers in addition to standard IATF16949 requirements and in addition to standard SMP requirements.

**2 Responsibility**

Suppliers who are supplier for SMP of a component for a Renault product shall meet all requirements listed in this document during the whole project lifetime. This includes but not limited to:

- Regularly check for updates of this document on [www.smp-automotive.com](http://www.smp-automotive.com)
- Ensure availability and awareness of related Renault standards and requirements mentioned in this document
- Ensure requirements are met in their supply chain

**3 Leadership and Commitment (ISO 9001 requirement, section 5.1)**

Groupe Renault requests that the organizations consider and implement good practices regarding sustainable development / social responsibility, especially in the following areas:

No child labor / No forced work / Working conditions / Health and Safety / Environmental protection.

Applicable evidence may include:

- having access to the Groupe Renault Corporate Social Responsibility guidelines, and having access to the organizations' signed commitment to DDSF (Déclaration des Droits Sociaux Fondamentaux)
- 2nd party evaluation (for example, customer evaluation)
- 3rd party evaluation, such as ISO 26000 evaluation, ISO 45001, ISO14001 certification

Any other system demonstrating that sustainable development / social responsibility concerns are taken seriously by the organization will be accepted.

**4 Control of non-conforming output (IATF 16949 section 8.7.1.2-8.7.1.7 and 10.2.3-10.2.4)**

The organizations shall review FMEA by using Reverse FMEA (R-FMEA) tool.

In order to switch from corrective to preventive actions, the organizations shall check at shop floor level their existing FMEA and provide necessary activities to avoid occurrence or at minimum to improve detection of no- conformity.

**5 Review of the requirements for products and services (IATF 16949 section 4.4.1.2, 8.3.3.1, 8.3.4.2, 8.4.2.2, 8.4.3.1, 8.6.5)**

The organization shall demonstrate exhaustively that its entire production is conforming to Safety and Regulatory Characteristics.

Safety and Regulatory characteristics as mentioned on the part drawing must be taken into account in the Control Plan applied during production and Conformity of Production Trials must be performed respectfully with defined methods and frequency.

The organization shall be compliant to updated Regulations in the country of commercialization. Evidence of tests with results and synthesis reports must be provided on customer's request. Such evidences shall be kept available accordingly to defined storage period.

**6 Product audit (IATF 16949 section 9.2.2.4)**

As systematic preventive action against non-conformity occurrence that could lead to major issue, the organizations shall reserve workstations and final control with Safety or/and Regulatory marks to workers with dully controlled experience and practice. Regular observation reports can be requested during different audits at shop floor level.

**7 Nonconformity and corrective action (IATF 16949, section 10.2.3 – 10.2.4)**

The organizations shall define, implement and review necessary continuous and scheduled action plan in order to insure ZERO NON CONFORMING PART delivered to any SMP / Group Renault plants. This road map heading to zero default shall be regularly recorded and be available during audits or performance reviews.

**8 Change log**

Revision	Date	Description
1	30.09.2020	first issue
2	01.03.2021	Carry over in B.A.Se
3	30.07.2021	Completely revised
4	02.09.2022	Format adapted